

BUNGIE BUGS

ARCADE GAME MANUAL



WARNING

Be sure to read this Operation Manual before using your machine to ensure safe operation.



CHUCK E. CHEESE'S

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BUNGIE BUGS™ ARCADE



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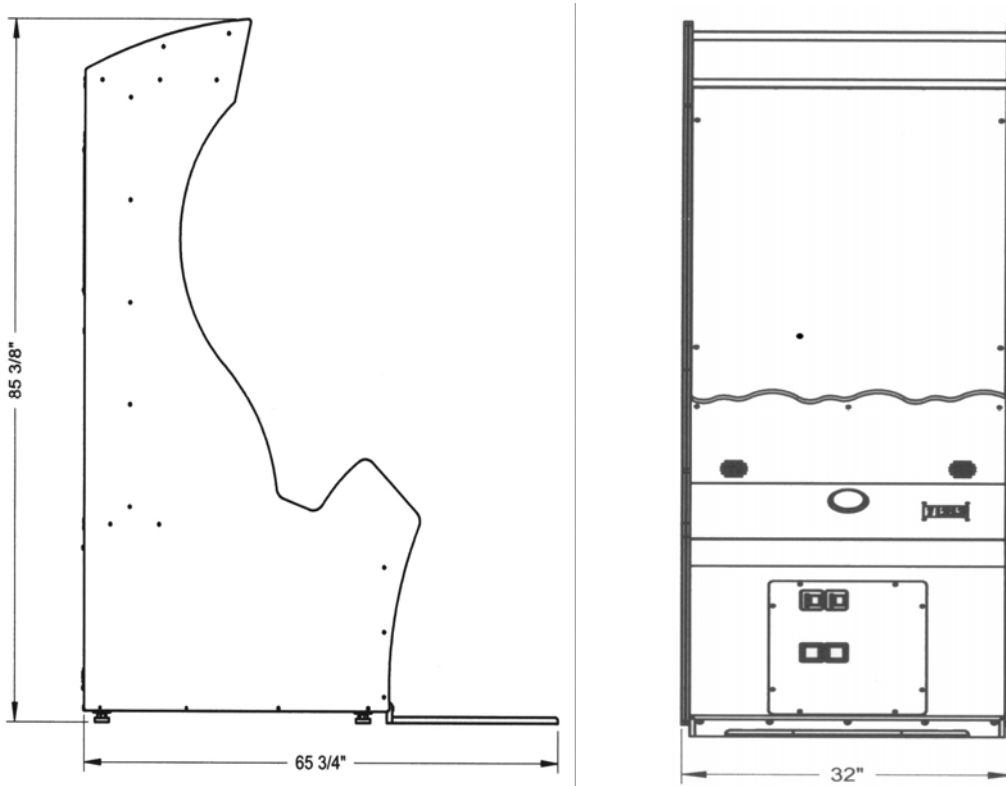
10-1. Main Board:

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1. SPECIFICATION

- (1) Rated power supply: 110VAC \pm 5%, 60 Hz,.
(Note: As for the actual voltage, please refer to the label on the game).
- (2) Power consumption: Minimum 125W (1.14 Amps)
- (3) Dimensions: 32.0 W x 65.75 D x 85.38 H inches
- (4) Weight: 297 lbs



NOTE: Game parameters are subject to change without notice.

2. INTRODUCTION

2-1. Overview:

Thank you for purchasing the new BUNGIE BUGS™ from Bob's Space Racers®. Built on a long tradition of value, the new BUNGIE BUGS™ retains all of the great game play you have come to expect of a game from BSR, and is specifically designed for today's Arcade environment. The new game uses technology specifically developed for this application.

This owner's Manual is intended to provide detailed descriptions together with all the necessary information covering the general operation of electronic assemblies, servicing control, spare parts, etc. as regards the product.

This manual is intended for the owner, personnel and managers in charge of operation of the product. Operate the product after carefully reading and sufficiently understanding the instructions. If the product fails to function satisfactorily, non-technical personnel should under no circumstances touch the internal system.

To Maintain Safety:

To ensure the safe usage of the product, be sure to read the following before using the product. The following instructions are intended for the users, operators and the personnel in charge of the operation of the product. After carefully reading and sufficiently understanding the warning display and cautions, handle the product appropriately. Be sure to keep this operation manual nearby the product or elsewhere convenient for referring to it when necessary.

Herein, explanations which require special attention are in sign of warning. Depending on the potentially hazardous degrees, the terms of NOTICE, WARNING CAUTION, etc. are used. Be sure to understand the content of the displays before reading the text.

WARNING: (or) **CAUTION:**

Disregarding this text could result in serious injury or damage to the machine.

NOTE (or) **NOTICE:**

An advisory text to give hints or help understanding.

2-2. Important Safety Information:

IMPORTANT SAFETY INFORMATION

WARNING: Unplug the game from the AC wall receptacle when servicing this product. Failure to do so could result in serious injury to yourself or others.

Use only a GROUNDED AC receptacle. Failure to do so could result in improper operation or damage to the game and could void your warranty. If you are unsure that your AC receptacle is properly grounded, have a qualified electrician perform this check for you.

Always be sure power to the game is turned off when doing even routine maintenance. Otherwise, moving parts could activate unexpectedly causing injury.

This product is heavy, necessitated by the design. When moving this game, be sure you have adequate help. Use a suitable dolly or hand truck where practical. Use back support when needed.

Depending on the potentially hazardous degrees, the terms of NOTICE, WARNING CAUTION, etc. are used. Be sure to understand the content of the displays before reading the text.

WARNING: To Avoid Risk of Shock, Refer Service To Qualified Personnel.

WARNING:
This Part May Have A High Voltage Present. Disconnect Power From Equipment Before Servicing.

NOTE: ONLY QUALIFIED TECHNICAL PERSONNEL SHOULD WORK ON THIS GAME. FAILING TO COMPLY CAN CAUSE SEVERE INJURY.

SET UP

There is very little to do in the way of set-up in the game.

1. Be sure that the game is on a level surface. If the game is rocking on the floor adjust the legs to remove the rocking of the game.

2. Be sure to plug the game into the proper A.C. GROUNDED receptacle. Do not use long extension cords unless absolutely necessary and if so, be sure it is a heavy duty cord of at least 16 Ga. and no longer than 20 ft. Check the label on the back of the game to make sure the power requirements of the game match that of your location.

3. Turn the game on and check to be sure there are no unusual sounds and that everything appears to be working correctly. See page 15.

MAINTENANCE

Due to the design of the machine, very little periodic maintenance is required.

CLEANING - Clean the outer surfaces of the game with a commercial spray type cleaner. DO NOT however, use glass cleaner or commercial sprays on the marquee graphic panel. Use a good quality spray type furniture polish to keep the game looking good.

Vacuum the inside of the game occasionally to help keep the dust and ticket debris off of all the optical sensors.

3. PACKAGE CONTENTS

Be sure to check that you have received all packages indicated below.

(1)Body Assembly: 1 unit

(2)Accessories:

| NO | NAME | SPECIFICATION | QTY | ILLUSTRATION | NOTE |
|----|-------------------------|--|-----|--|--------------------------------|
| 1 | Power cord | 10A/250V, 10 feet (Part # E0027145) | 1 |  | |
| 2 | Manual | (M0013000) English | 1 |  | |
| 3 | "T" Handle Allen Wrench | Size – 1/8 (Part # M0010911) | 1 |  | |
| 4 | Keys | 2112 | 2 |  | Deltronic Coin Mechanism |
| 5 | Scrulox Driver | Size - #2 (Part # M0010900) | 1 |  | |
| 6 | Fuse | 5A/110V 20 MM SLO BLO (Part #EM018410) | 5 |  | |

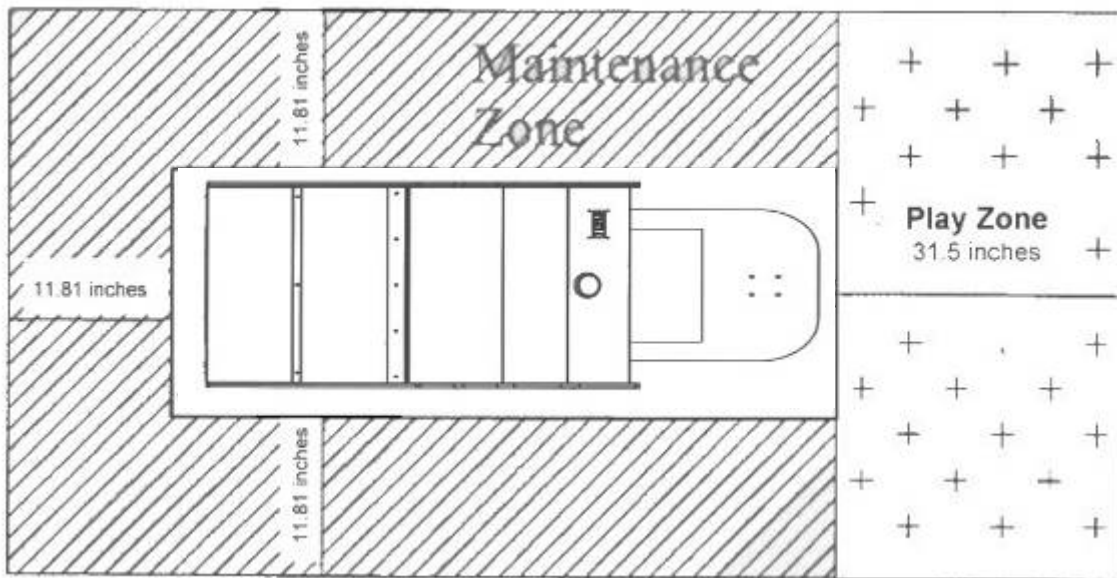
4. INSTALLATION

! ATTENTION

•For indoor use only!

4-1. Play zone (Operation Zone):

This machine requires space for playing the game and for the maintenance as shown below. Be sure to leave enough space when installing the machine.



! WARNING

- **Be sure to check the Electrical Specifications.** Ensure that this product is compatible with your location's power supply, voltage and frequency requirement. A plate describing Electrical Specifications is attached to the product. Non-compliance with the Electrical Specifications can cause a fire and electric shock.
- Putting many loads on one electrical outlet can cause generation of heat and a fire resulting from overload.

4-2. Locations to avoid installing:

! WARNING

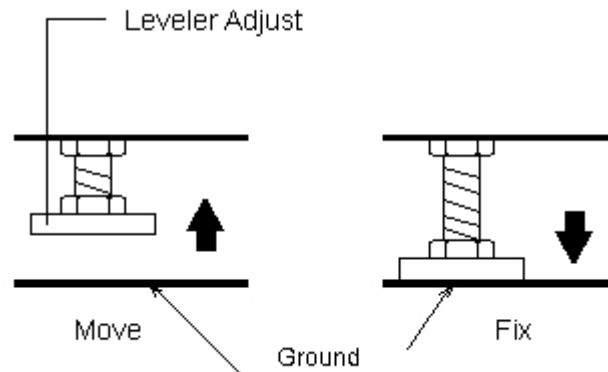
The machine is designed for indoor use only. Never install this machine outdoors or in any of the following:

- Locations exposed to direct sunlight
- Locations subject to rain or water leakage.
- Unstable locations or locations subject to vibration.
- Dusty, hot, or damp locations.

4-3. Game Leveling:

Install this machine on a flat surface. Adjust levelers to lift the legs and level game.

Make sure that the machine is level with the floor. If the machine is not level, the game may not be play well.



WARNING

- Disconnect game power before moving
- When moving the game, DO NOT slide the game across the floor
- Ensure the game is level before connecting the power

5. CONNECTING THE POWER CORD

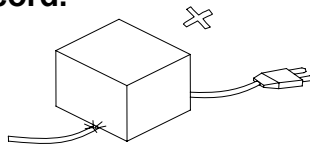


GAME INPUT
POWER

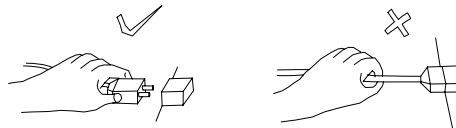
1. Insert the socket end of power cord into the power input of the game.
2. Insert the power cord plug into a service outlet.

⚠ WARNING

- Do not put heavy items on power cord.



- Hold the power plug instead of the wire to draw the power cord out of the socket.



- Do not touch the power plug with wet hands.



- Do not draw or twist the cord or near a heat source.
- Do not place the cord where the player can easily trip over or come in contact with it.



- Operate this game with the correct power and fuse configuration. *(The machine's supply Voltage is 110VAC, please refer to the label on the machine, connect the actual supply voltage, if not, it can cause an electric shock.)*

6. INSTRUCTION FOR PLAY

1. Insert coin(s), the game starts.
2. The object of the game is when the BUGS drop, the player wants to stop the 'BONUS' line on each of the three bugs in between the two 'Winner' lines on the game to score the 100 point bonus for each bug. The player can also stop the bugs on the other point specific lines inside the 'Winner' lines to score alternative amounts.
3. If the player stops the bug on any of the other scoring lines then that score will be added to get a total score.
4. If the total score is between 25 – 100 points, they will receive 2 tickets.
If the total score is between 125 – 200 points, they will receive 4 tickets.
If the total score is between 225 – 275 points, they will receive 6 tickets.

These are default setting and may be changed by the operator.

The ticket payout depends on the option settings for your game, which may vary according to the customer.

5. If a player accumulates a total of 300 points by stopping each bug's 'BONUS' line between the 'WINNER' lines then the player becomes a "Bonus Winner" and audible alarm is sounded and an award is given.

7. OPTION SETTINGS

| CEC BUNGIE BUGS | | | | |
|--|------------|------------|----------------|--------------------------------------|
| B_drop2420 V0.4 | | | | |
| OPTIONS | MIN | MAX | DEFAULT | DESCRIPTION |
| COINS/GAME | 0 | 10 | 1 | COINS PER GAME 0=1 coin & no credits |
| FREE TICKET | 0 | 20 | 1 | NUMBER OF FREE TICKETS |
| FORWARD SPD | 0 | 100 | 80 | FORWARD SPEED |
| BALLY TIME | 0 | 255 | 60 | BALLY TIME REGISTER (in sec.) |
| TCKT 025-100 | 0 | 255 | 2 | TICKETS FOR 101 TO 200 POINTS |
| TCKT 125-200 | 0 | 255 | 3 | TICKETS FOR 201 TO 275 POINTS |
| TCKT 225-275 | 0 | 255 | 4 | TICKETS FOR 276 TO 299 POINTS |
| JACKPOT MIN | 0 | 255 | 50 | MINIMUM JACKPOT TICKETS |
| JACKPOT ADD | 0 | 50 | 1 | NUMBER OF JACKPOT TICKETS ADDED |
| JACKPOT MAX. | 0 | 255 | 100 | MAXIMUM JACKPOT TICKETS |
| BALLY SND ENABLE | 0 | 1 | 0 | 0= OFF BALLY SOUND 1= ON BALLY SOUND |
| | | | | |
| Game Sound: | | | | |
| Other Settings: | | | | |
| | | | | |
| Program Approved for: <u>BSR Model</u> | | | | |
| Signed by <u>Jack Cook</u> | | | | |
| | | | | |
| RELEASE DATE: | | | | |

7-1. Setting Options:

OPTION SETTING PROCEDURE

1. Display should show 'READY'.
2. Depress the 'MODE' button (left button), and the Program number will be displayed, 'B-Drop2410 V1.1'.
3. Depress the 'Mode' button (left button), and 'Set Options' will be displayed with a 'Y' in the right window.
4. Depress the button under the 'Y', and the Options will be displayed, by depressing the 'mode' button and working your way through the list.
5. When the option setting appears that you wish to change, depress the 'UP' or 'Down' button to enter the value wanted.
6. The program will not change unless you depress the 'Enter' button.
7. Depress the 'Mode' button (left button) until the "Exit".....'Y' is displayed, and then depress the 'Y' button.
8. Game is ready to play.



MODE UP DOWN ENTER

8. MAINTENANCE AND INSPECTION

8-1. Install and adjust:

Check the parts list before installation. Verify that all parts that have been received are in good condition.

Check and adjust the level of the game on even ground.

8-2. Maintenance:

Start the game and verify the correct operation before putting the game into everyday operations. **(See *Bug Test Mode* in section 8-3)**

Clean the surface of the game as needed.

After about a month of game operation, check to be sure all parts are secure and in proper working order

1. Remove power before servicing game.

To avoid a short circuit, the power must be removed before touching the inside of the game. If you have to turn on the power, please refer the operation manual.

2. Choose the appropriate replacement parts.

Using the wrong parts could lead to malfunction or damage to game and components.

3. Do not substitute or change equipment, without authorization.

It could lead to a short circuit and machine malfunction, or even could cause a fire.

4. Do not put containers of water, cups or soda cans on the machine. In addition, chemical or heavy items should not be allowed around game.

The spill will cause short circuit, and people will be injured by the falling items which also can destroy the machine.

5. Do not place any items in front of the air outlet of the game.

This will cause higher temperature inside the game, and could affect the game reliability.

8.3 Bug Test Mode:

After power up, it will reset itself then it will go through a brief Bally.

1. When Bally is finished go to main board in the back of the game and pres the “Mode” and “Up” buttons together. The display will change to say “Set Options Y”.
2. Press the “Mode” button one more time for the display to change to say “Test Mode GO”.
3. Press the “Enter” button for it to go into Test Mode.
4. Return to front of game and press the big red button one time.
5. Each toy till drop slightly then reset, checking its home position sensor.
8. Press the big red button again and each toy will slowly drop to the jackpot line, checking its position for a win. If not properly aligned check for toy binding, and adjust as necessary.
7. If all works properly, go back to the main board and press the “Enter” button to return the game to normal play.

8.4 Troubleshooting:

WARNING

For your safety, and to reduce risk of damage to your game read the Important Safety Information in Chapter 2-2 before attempting any troubleshooting procedure.

TROUBLESHOOTING PHILOSOPHY

When troubleshooting any product, certain general guidelines should be followed.

1. Always check to be sure that your game is turned on. Be sure that all of the fuses in the game are functional and check to see that the AC voltage is in the proper operating range for your game.
2. Check to be sure that all of the game harnessing is plugged in properly and that all of the pins are firmly seated in the connectors. It is always possible that a harness can be damaged by rough shipping or moving.
3. Check game harnessing to be sure that none of the wires have become or are damaged. Using a handheld multi-meter, check continuity of the wires to make sure they are not broken.
4. Check for obvious damage to the P.C. Boards or electrical components.
5. If you have multiple games or multiple parts on a game, change or exchange the parts and see if the problem goes away or moves to another location. This way you can quickly eliminate certain parts as being the problem with the game.
6. When changing electronic or electrical components, ALWAYS turn off and unplug the game.
7. Check to see that all power supplies are delivering the specified voltages to the P.C. Boards and components as shown in the manual.

| Symptom | Possible Problem | Solution |
|--|--|--|
| | POWER | POWER |
| Sound Problems -No sound -Low Sound -Intermittent Sound | Low Volume Faulty speaker harnessing Faulty speaker Faulty sound board or sound board harnessing Faulty Main P.C. Board | Check Volume Control and adjust as necessary Check connections and/or repair harnessing Check and/or replace speaker Check connections or Replace Sound Board Check and/or repair or replace Main P.C. Board |
| Game does not take or add money correctly | Coin switch out of adjustment Coin mech dirty or improperly adjusted Faulty Coin switch Faulty coin switch harness or connector Game improperly programmed Faulty Main P.C. Board or component | Re-bend coin switch wire Clean and adjust mech as necessary Check and/or replace switch Check and/or repair harnessing Check programming options and adjust Repair and/or replace Main P.C. board |
| Ticket Dispenser not working properly, or no tickets being dispensed | No tickets in the game Tickets jammed in dispenser Ticket dispenser sensor blocked with debris Poor connection on the ticket dispenser Game improperly programmed Faulty ticket dispenser Faulty ticket dispenser harnessing Faulty Main P.C. Board | Refill ticket dispenser Clear ticket jam Clean off sensor Check and/or replace connectors Check ticket programming options Replace dispenser Check and/or repair harnessing Replace or repair Main P.C. Board |
| Game will not start. | Game power off Main fuse blown Power Supply problem or failure Faulty P.C. board or component | Check on/off switch and power cord Check and/or replace fuse as necessary Check Power Supply output and connections Repair and/or replace main P.C. board |
| Game stops or is stopped with nothing displayed | The power connector is disconnected. Possible faulty connection or short circuit. | Reconnect the connector securely. Check all circuitry for faulty connections or short circuits. |
| Toys won't move | Faulty or disconnected harness Loose connection on Stepper Motor Driver Board Faulty Stepper Motor Driver Board Faulty Main P.C. board | Check and repair harnessing Repair connection or replace Stepper Motor Board Repair or replace Stepper Motor Driver Board Repair or replace Main P.C. board |

NOTE: CONTACT YOUR DISTRIBUTOR IF NONE OF THE CASES LISTED IN THIS MANUAL APPLIES TO THE PROBLEM, OR IF THE ACTION LISTED DOES NOT APPEAR TO RESOLVE THE PROBLEM.

9. PARTS LISTING

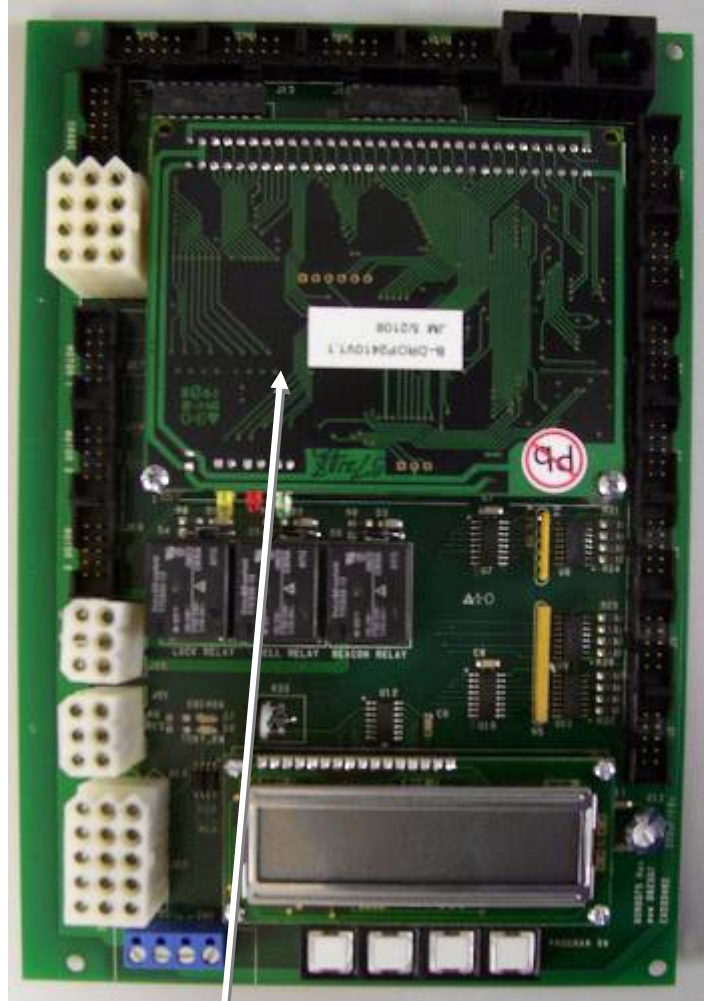
| MECHANICAL PARTS | | ELECTRONIC / ELECTRICAL PARTS | |
|--------------------------|-------------------------|-------------------------------|---|
| N/A | | | |
| GRAPHICS / DECALS / MISC | | | |
| M0013000 | SERVICE MANUAL | EX033482 | MAIN BOARD |
| M0010911 | "T" HANDLE ALLEN WRENCH | EX033415 | MAIN BOARD MODULE |
| KEY #2112 | COIN MECH KEYS | E0022705 | 150 WATT POWER SUPPLY (MEAN WELL S-150-12 12V) |
| M0010900 | SCRULOX DRIVER | E0027145 | 10' POWER CORD |
| | | E0013999 | SWITCH PUSH BUTTON 3" ROUND RED |
| | | EX033484 | STEPPER MOTOR DRIVER BOARD (VERSION 2) |
| | | M0000052 | SOUND BOARD |
| | | MX012047 | FUSE 5A/110V |
| | | EX033492 | SCORING LED DISPLAY 4" (Qty 1) |
| | | EX033609 | SCORING LED DISPLAY 3" (Qty 4) |
| | | EX023175 | TRANSFORMER ASSY .25KVA SQUARE D PK/TR |

10. GAME DIAGRAMS

10-1. Main Board:

(Main Board pictured without module)

(Main Board pictured with module)



Module
(Back View)


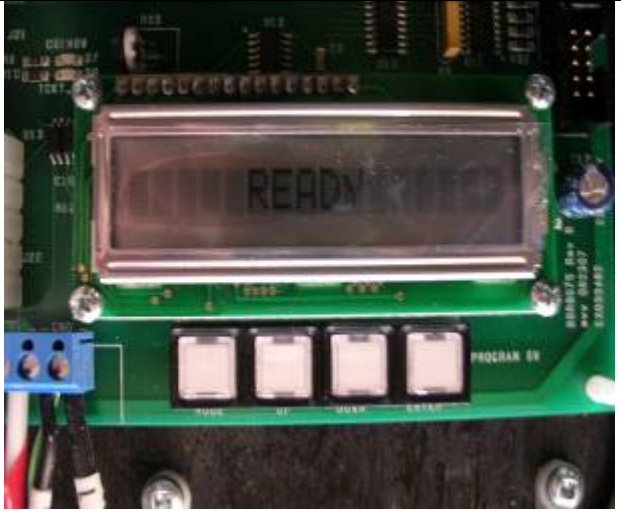

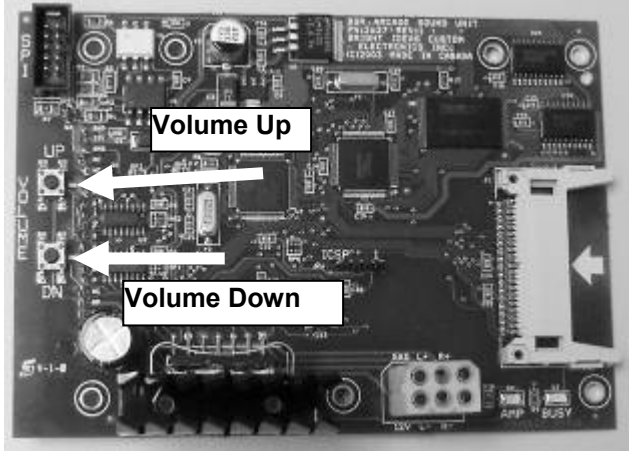
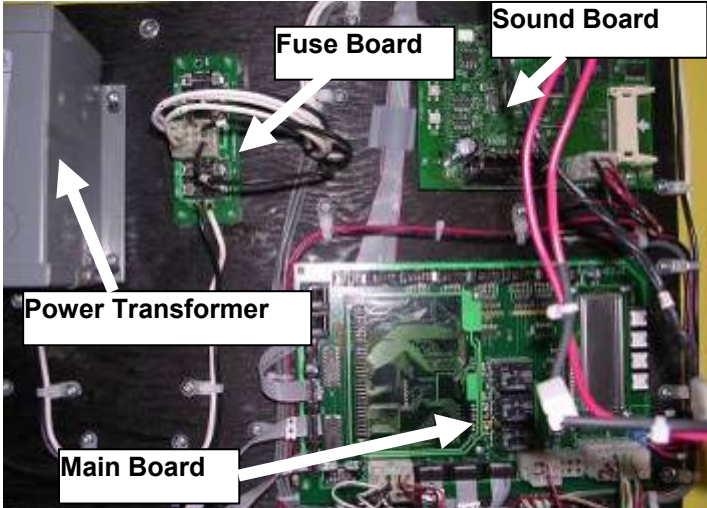


Module
(Front View)



| No. | Reference No. | Part No. | Name | Qty | Spec. | Note |
|-----|---------------|----------|-------------------|-----|-------|------|
| 1 | | EX033482 | Main Board | 1 | | |
| 2 | | EX033415 | Main Board Module | 1 | | |

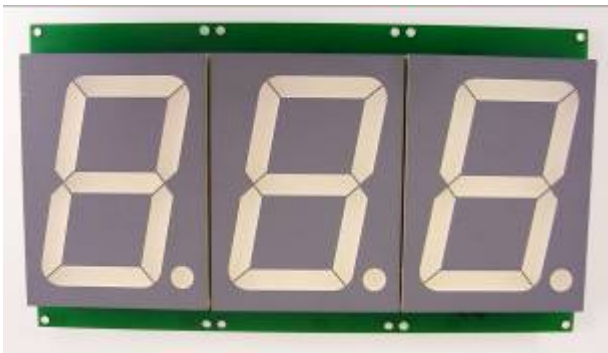
10-2. Additional Electrical Boards and LEDs:

| | |
|---|--|
| <p>Stepper Motor Driver Board Version 2 (Part # EX033484)</p>  <p>A green printed circuit board (PCB) with various electronic components. It features a large black heat sink on the left side, several integrated circuits, and various connectors. A black cable is plugged into a connector on the right side.</p> | <p>Options Window on Main Board</p>  <p>A close-up view of a green PCB showing a rectangular LCD display with the word "READY" on it. Below the display are four push buttons. The board is populated with various electronic components.</p> |
| <p>Sound Board (Part # M000052)</p>  <p>A green PCB with various electronic components, including integrated circuits and capacitors. A white arrow points to a specific component on the board.</p> | <p>Sound Board Volume Controls</p>  <p>A close-up view of the sound board showing two potentiometers. White arrows point to the top potentiometer labeled "Volume Up" and the bottom potentiometer labeled "Volume Down".</p> |
| <p>Internal Layout</p>  <p>A photograph of the internal layout of the arcade machine. White arrows point to the following components: Power Transformer, Fuse Board, Main Board, and Sound Board.</p> | |

Scoring Displays

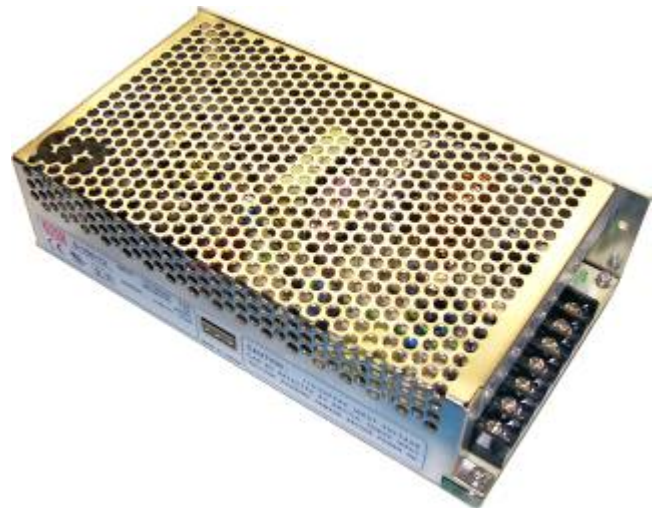


(Part # EX033492) - 4" LED Display (Qty 1) (Part # EX033609) - 3" LED Displays (Qty 4)



Transformer ASSY .25KVA Square D PK/TR
(Part # EX023175)

150 WATT POWER SUPPLY
(MEAN WELL S-150-12 12V)
(Part # E0022705)



11. WARRANTY

BOB'S SPACE RACERS INC. 90 DAY COIN-OPERATED GAME WARRANTY

1. INCLUDED IN THIS WARRANTY Bob's Space Racers®, Inc. warrants to the original purchaser only that the equipment that is the subject of this sale conforms to its specifications, and is free from defects under normal service for a 90 day period from the original date of deliver. This warranty does not include any damages resulting from occurrences listed in paragraph 2 below. This warranty is not transferable under any circumstance. Any claims under this warranty must be received in writing by Bob's Space Racers®, Inc. within 120 days from date of delivery. Within a reasonable time of such written notification Bob's Space Racers®, Inc. will replace or repair any defective component of the equipment or part thereof which fails for reasons other than normal service, use, or wear. Bob's Space Racers®, Inc. reserves the right to request dated proof of purchase by the end user (original purchaser) at any time. Light bulbs are specifically excluded from this warranty and shall be the sole responsibility of the purchaser. Bob's Space Racers®, Inc., within its sole discretion, makes the final determination as to whether to repair or replace any component and whether any such repair or replacement shall be performed where the equipment is located or at it's home facility in Volusia County, Florida, or another facility of its sole choice. Any and all freight charges for the purposes of repair or replacement shall be paid by the original purchaser. All defective parts shall be returned to Bob's Space Racers®, Inc. if requested. Bob's Space Racers®, Inc. does not warrant that the equipment will meet any original purchaser's specific requirements or that the operation of the equipment will be uninterrupted. These remedies are the original purchaser's exclusive remedies for breach of warranty.

2. EXCLUDED BY THIS WARRANTY Bob's Space Racers®, Inc. does not warrant (a) any product, components or parts not manufactured by Bob's Space Racers®, Inc.; (b) damages caused by use of the equipment for purposes other than those for which it was designed; (c) defects caused by failure to provide a suitable installation environment for the equipment; (d) damage caused by unauthorized attachments, modification, or service; (e) damage caused by normal wear and tear or improper power supply; (f) damage caused by accident or disaster such as fires, flood, lightning, and wind; or (g) any other abuse or misuse of the equipment.

3. EXCLUSIVE WARRANTY. THE FORGOING WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES OR REMEDIES, WHETHER WRITTEN, ORAL OR IMPLIED. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, COURSE OF DEALING OR USAGE OF TRADE ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED.

4. REMEDIES LIMITED. UNDER NO CIRCUMSTANCES, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, SHALL BOB'S SPACE RACERS®, INC. BE LIABLE FOR ANY LOSS OR DAMAGE, DIRECT OR INDIRECT, SPECIAL INCIDENTAL OR CONSEQUENTIAL ARISING OUT OF THE USE OR INABILITY TO USE THIS EQUIPMENT INCLUDING BUT NOT LIMITED TO ANY CLAIM FOR LOSS OR PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE EQUIPMENT, OR ANY ASSOCIATED EQUIPMENT, FACILITIES OR SERVICE, DOWNTIME, THE CLAIMS OR COSTS OF THIRD PARTIES INCLUDING CUSTOMERS AND INJURY TO PROPERTY. Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

5. NO OTHER WARRANTIES. Unless modified in writing and signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties relating to the subject matter of this agreement. No employee or representative of Bob's Space Racers®, Inc. or any other party is authorized to make any other warranty or to assume any other liability in connection with the sale of its equipment.

6. TIME LIMIT FOR CLAIMS. Any claim for breach of warranty or claims under this warranty must be received in writing by Bob's Space Racers®, Inc. within 120 days following delivery of the equipment.

7. FUTURE CHANGES. Bob's Space Racers®, Inc. reserves the right to reserve, change or modify the construction and design of its equipment or any component part or parts thereof without incurring the obligations to make such changes or modifications in present equipment.

8. ALLOCATION OF RISKS. This agreement allocates the risks of equipment failure between Bob's Space Racers®, Inc. and the original purchaser. This allocation is recognized by both parties and is reflected in the price of the goods. THE PURCHASER ACKNOWLEDGES THAT HE HAS READ THIS AGREEMENT, UNDERSTANDS IT, AND IS BOUND BY ITS TERMS.

9. TO OBTAIN WARRANTY SERVICE. The original purchaser must, at his/her own expense, bring or ship the equipment to an authorized location for service. Additionally, the original purchaser must pay all freight, shipping or transportation charges for the return of the equipment from Bob's Space Racers®, Inc. to the original purchaser. Telephone or write:

Bob's Space Racers®, Inc.
427 15th Street
Daytona Beach, FL 32117
Telephone number: 386/677-0761
FAX: 386/677-0794

WHEN CALLING FOR SERVICE

1. When calling for service, please check the service manual first. Many times the answer to your problem has been addressed in this documentation.
2. Please make sure you have the serial number of the game ready when you call.
3. If this is a repeat call, please tell the service technician that you have made a previous call regarding this problem. This way we will be able to retrieve the history on your game allowing us to serve you better and save you time.
4. Please retain proof of purchase for your product. This might be requested for warranty repairs.
5. Please call from the game if possible since we might need you to check certain things on the game while we are on the telephone with you.

IF YOU HAVE ANY QUESTIONS OR COMMENTS, PLEASE CALL OUR SERVICE DEPARTMENT AT

(386) 677-0761

(MONDAY – FRIDAY, 8:30AM – 5:00PM EST, EXCLUDING HOLIDAYS)

(or)

EMAIL QUESTIONS TO: Tech@BobsSpaceRacers.com

(or)

**VISIT THE “CUSTOMER SUPPORT” SECTION ON OUR WEBSITE:
WWW.BOBSSPACERACERS.COM**